Limited Warranty

Subject to the following limitations, terms and conditions, Alpha Q warrants to the original consumer purchaser that each Alpha Q component purchased when new is free from defects in material and workmanship. This warrany expires three years from the date of the original purchase of the Alpha Q component from an authorized Alpha Q dealer.

This Warranty does not cover:

1. Normal wear-and-tear.
2. Any damage, failure or loss caused by accident, misuse, abuse, neglect, or failure to follow installation instructions and/or warnings.
3. Any damage, failure, or loss caused by the use of bicycles for anything other than their intended use - road bikes for road use only, tandem for tandem use only, cyclocross for cyclocross use only.
4. Any damage, failure, or loss caused by improper transportation of bicycles on racks, shipping, etc.
5. Under no circumstances does the limited warranty include the cost of shipment or transportation to or from Alpha Q or an authorized Alpha Q dealer.

Warranty claim procedures

- Warranty service will be performed by Alpha Q or an Alpha Q authorized dealer. Proof of purchase must be provided.
- Alpha Q will have the option of either repair or replacement at no charge for the defective product, or repayment of an amount equal to the purchase price of the product.
- If you elect to repair a defective product yourself or use the services of someone other than an Alpha Q authorized dealer, or if you use a replacement part not supplied by Alpha Q, Alpha Q will not be liable for any damage, failure or loss caused by the use of such unauthorized service or parts, and any remainder of warranty will be voided.

See your Alpha Q authorized dealer for service or write Alpha Q at:

Alpha Q
8275 Tournament Drive Suite 200
Memphis, TN 38125

Limitations: Proof of purchase from an authorized Alpha Q dealer is required for any limited warranty replacement or repair.

*See other side for additional provisions.

Please Complete And Return

Please complete and mail this card promptly. It will not only allow us to better serve you in the future, but also enable us to contact you directly in the unlikely event of a product recall or safety notification. Thanks for choosing Alpha Q products.

Serial Number _____

Date Purchased: / / Place of Purchase: _____

Last Name: _____ First Name: _____

Street Address: _____ City: _____

State / Province: _____ Zip or Mail Code: _____ Country: _____

Telephone: ( ) _____ Email: _____

1. What features of this product most influenced your buying decision? _____

_____

2. Which Magazines Do You Read? o Velo News o Bicycling o Triathlete o Bike o Other
3. What Make and Model Bicycle Do You Ride? _____

For more information on Alpha Q products visit:
www.alphaqbike.com